**sage**

# Sage Professional Services



**Sage Professional Services offers you a full range of services to help you maximize your investment.**

Discover, learn, and prepare for the full scope of your company's fixed asset picture with Sage Professional Services. Our complete range of services will help ensure that you're gleaning the most benefit from your investment in your Sage Fixed Assets solution.

Sage Professional Services can help make certain that your Sage Fixed Assets solution is installed and implemented according to your precise specifications and deadlines. From basic installation to turnkey solutions that include complex data conversions and product customizations, our consultants will work with you to get you up and running.

Maintain your database integrity and safety should you ever experience a computer virus, network security breach, or brown-out by employing our data services. Simply send your database to us to minimize the possibility of data loss, application downtime, and costs associated with database problems.

Integrate your company's critical back-office systems with Sage Fixed Assets and save time by eliminating time-consuming manual processes with custom integration developed by Sage. We'll also help you build on the existing integration within your Sage Fixed Assets solution to develop a completely customized workflow, uniquely tuned to the needs of your organization.

Maximize the powerful reporting capabilities of Sage Fixed Assets while gaining control and flexibility over the content and appearance of your company's critical reports by allowing us to write your custom reports for you. Sage report experts can also assist you with planning and creating custom report templates that meet your organization's precise management and reporting requirements.

Sage Fixed Assets consultative services guide you through personnel interviews, basic asset education, product selection, and resource planning to help you discover, learn, and prepare for the entire spectrum of your company's fixed asset lifecycle. These services are perfect as you gear up for your initial Sage Fixed Assets installation or if you are expanding to additional offices or subsidiaries.

For more information about Sage Professional Services, please call us toll free at 800-368-2405 or visit our website at http://na.sage.com/us/sage-fixed-assets#proserv. Sage customer service representatives are standing by to provide you with top-notch products and service.

**Sage installation and implementation services**
Install and implement Sage Fixed Assets to your precise specifications and deadlines

**Data services**
Get peace of mind knowing your database is safe and intact

**Custom interface services**
Save time by eliminating time-consuming manual processes through custom integration strategies

**Consultative services**
Custom tailor your Sage Fixed Assets solution at every stage of your company's fixed asset process

**Quality support**
Sage Business Care members benefit from an unmatched level of customer support. You can use the Sage Customer Portal to get answers 24 hours a day, seven days a week. Or call our friendly experts for help. Sage Business Care users can also download software upgrades, access online tutorials, and take advantage of exclusive discounts on new products.

# Sage Fixed Assets

## Installation and implementations services

Backed by a wealth of real-world experience, our consultants help you get up and running fast with:

- **Project planning**–Get a detailed project plan from our consultants that highlights installation milestones and estimated completion dates so you know that your priorities will be met on time.

- **System requirements**–Get expert advice on the optimum configuration for your Sage Fixed Assets installation.

- **Software installation**–Ensure proper installation of Sage Fixed Assets on each server and workstation you require.

- **Data conversion**–Convert your legacy data easily and accurately so you can continue tracking your assets with minimal downtime. Our consultants are experts at efficiently pulling all your information directly into Sage Fixed Assets–without the hassle of rekeying. (**Note:** This service is performed off-site only.)

- **Product customization**–Simplify asset tracking and take advantage of the flexible user-defined fields in Sage Fixed Assets. Our consultants will help you create specialized asset groupings, merge several companies into one database, or make global data changes.

## Sage custom interface services

Save time by eliminating time-consuming manual processes. Integrate your company's critical legacy systems with Sage custom interface services. Whether you need to automate data transfer between your Sage Fixed Assets solution and your legacy system or seamlessly integrate them, you can rely on Sage Professional Services to build or interface your systems to your company's unique specifications.

## Sage data services

Get peace of mind knowing your database is safe and intact should you ever experience a computer virus, "lock up," or brown-out. Our full range of services include:

**Database diagnosis**–A corrupt database may not show outward symptoms. That's why we employ read-only utilities to ensure the integrity of your database and confirm the key structural components of your Sage Fixed Assets database are intact and operational. With this service you'll benefit from:

- **Identification of corruption issues before data loss occurs**

- **No application downtime during the diagnostic process**

- **Assurance that your database is free from corruption**

**Database rebuild**–If we discover a problem in the diagnostic process, our consultants use powerful utilities to help correct database failure and help rebuild your corrupt database files. We also perform a test against the latest version of Sage Fixed Assets to confirm that the rebuild process corrected or eliminated the problem. The database rebuild service helps you:

- **Minimize data loss and application downtime**

- **Ensure your database has been properly repaired**

**Database upgrade**–If you have a tight schedule and limited resources to upgrade your present Sage Fixed Assets database to the latest version, Sage Professional Services can save you time by ensuring all updates are properly applied and validating the structural integrity of each database.

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"Our transition from Sage Fixed Assets to Sage Fixed Assets— Premier went very smoothly. Conversion was simple and efficient—it took only a couple of days—and it didn't require a great deal of IS resources to accomplish. A minimum amount of review by the finance department convinced them that the transition was virtually seamless. Testing and 'go live' was accomplished in less than a month. I'm very satisfied!"

Steve McNamara
Project Manager
Guthrie Healthcare System

For more info, visit: Sage.com
or contact us at 866-996-7243